



# SMS / Text Messaging Privacy Policy Privacy

## Policy for Text Messaging

**Effective Date:** February 4, 2026

**Business Name:** Kopri Inc, DBA Oak Knoll Winery

**Contact Information:** 503-648-8198 | [info@oakknollwinery.com](mailto:info@oakknollwinery.com) | 29700 SW Burkhalter Rd, Hillsboro, OR 97123

### 1. Information We Collect

When you opt in to receive text messages from us, we may collect:

- Your mobile phone number
- Your name (if provided)
- Messaging preferences
- Communication history
- Transaction or appointment information (if applicable)

We collect this information only when you voluntarily provide it or opt in to receive SMS communications.

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### 2. How We Use Your Information

We may use your information to:

- Send promotions, offers, and event notifications
  - Provide updates regarding orders, reservations, or memberships
  - Respond to customer service requests
  - Send account or service related messages
  - Improve customer communication and marketing efforts
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### 3. Sharing of Information

We **do not sell, rent, or share your mobile number** with third parties for their marketing purposes.

We may share information with trusted service providers that help us deliver messaging services, provided they agree to keep your information confidential.

We may also disclose information if required by law or to protect our legal rights.

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## 4. Message Frequency

Message frequency varies based on your interactions and preferences.

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## 5. Opt-Out Instructions

You may opt out of receiving text messages at any time by replying:

**STOP**

After opting out, you will receive confirmation and no further messages will be sent unless you re-subscribe.

For assistance, reply:

**HELP**

Or contact us at: [Insert Contact Info]

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## 6. Data Security

We use reasonable administrative and technical safeguards to protect your personal information. However, no electronic transmission is completely secure.

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## 7. Age Restrictions

By opting into SMS communications, you confirm that you are at least 21 years of age (or the legal age required in your jurisdiction).

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## 8. Changes to This Policy

We may update this Privacy Policy at any time. Changes will be posted with an updated effective date.

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# SMS / Text Messaging Terms & Conditions

## SMS Messaging Terms & Conditions

**Effective Date:** February 4, 2026

**Business Name:** Korpi Inc, DBA Oak Knoll Winery

By opting in to receive SMS messages, you agree to the following terms:

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### 1. Program Description

By subscribing to our SMS program, you agree to receive text messages that may include:

- Promotions and special offers
  - Event announcements
  - Reservation or order confirmations
  - Membership or loyalty updates
  - Customer service notifications
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### 2. Consent to Receive Messages

By providing your phone number and opting in, you consent to receive automated and/or manual marketing text messages from us.

Consent is not a condition of purchase.

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### 3. Message Frequency

Message frequency may vary.

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### 4. Message and Data Rates

Message and data rates may apply based on your mobile carrier plan. Please contact your wireless provider for details.

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## 5. Opt-Out Instructions

You can cancel SMS messages at any time by replying:

**STOP**

After opting out, you will no longer receive messages unless you opt in again.

For help, reply:

**HELP**

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## 6. Supported Carriers

SMS messaging may not be available on all carriers. Carriers are not liable for delayed or undelivered messages.

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## 7. Privacy

Your information will be handled according to our Privacy Policy [Insert Link if posted online].

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## 8. Eligibility

You must be at least 21 years old (or legal age required in your jurisdiction) to receive alcohol-related promotions.

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## 9. Limitation of Liability

We are not responsible for delayed or undelivered messages. SMS services are provided on an "as-is" basis.

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## 10. Changes to Terms

We reserve the right to modify these terms at any time. Continued participation in SMS messaging constitutes acceptance of those changes.